



Agreed Performance Statement

From 1st July 2007, the ACHS Terms and Conditions includes the introduction of a policy regarding compulsory public disclosure of an individual organisation's accreditation results.

The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers.

Name of member organisation:	Hirondelle Private Hospital
Org Code :	12 02 13
Date :	19 May 2011

Organisation's Comments

Hirondelle Private Hospital is a long standing 42 bed private rehabilitation hospital. It is primarily a rehabilitation hospital specialising in orthopaedic rehabilitation following joint replacement surgery or trauma injury, neurological rehabilitation and amputee rehabilitation.

There is strong support from General Practitioner, acute hospital and local community referral bases. Strong links with community agencies in the local area are also maintained through our Allied Health team.

A major staged reconstruction and refurbishment is underway, and comprehensive planning for continued safe patient care and minimal disruption has been addressed.

The ACHS summary report notes:

- "Infection Control is very well managed with good surveillance and trending resulting in improvements to the system. The staff immunisation rate is very high, thanks to the vigilant recording and follow up measures that are to be commended."
- "Complaints management is well managed together with compliments and commendations with appropriate review and feedback channelled via the committee structure. Consumers have many avenues to communicate with the organisation."

Hirondelle Private Hospital is proud to have received an Extensive Achievement "EA" for the following ACHS EQulP criteria:

- The assessment system ensures current and ongoing needs of the consumer / patient are identified.
- Care is evaluated by health care providers and when appropriate with the consumer / patient and carer.
- The infection control system supports safe practice and ensures a safe environment for consumers / patients and health care workers.

There is a culture with Hirondelle Private Hospital of continuous improvement at all levels. This commitment to quality is evidenced by the Hospital's involvement in ACHS surveys for over 25 years.



Survey Coordinator's Comments

Hirondelle Private Hospital is currently embarking on a major redevelopment that will increase its capacity and improve the patient care environment and rehabilitative facilities. Patient outcomes are benchmarked with 10 similar private hospitals and compares very favourably with its peers.

Staff have a palpable commitment to providing excellent care and discharging patients to the highest level of independence possible.