



Agreed Performance Statement

From 1st July 2007, the ACHS Terms and Conditions includes the introduction of a policy regarding compulsory public disclosure of an individual organisation's accreditation results.

The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers.

Name of member organisation:	Gosford Private Hospital
Org Code :	120337
Date :	3-4 May 2011

Organisation's Comments

Gosford Private Hospital has undertaken the following major initiatives to ensure provision of adequate services to staff, patients and visitors over the past two years:

Policy and Procedure

- 1. CNS responsibilities and application process reviewed by Nursing Executive.
- 3. Food safety plan
- 4. Introduction of Staff ratios as a guidance for staffing levels
- 5. Introduction of the Healthcare safety management Standards and system self assessment tool.

Clinical Practice

- 1. Pain Management team
- 2. Review of Clinical Incidents with staff involved.
- 3. Blood policies manual and auditing processes for blood transfusion appropriateness.

Patient/Carer Support

- 1. Developed a "End of life " Information package for patients/family's.
- 2. Implementation of the enhanced DVA discharge program initiative by the Department of Veteran affairs

Education and Staff Development

- 1. Development of Professional Portfolios for all nursing staff
- 2. Security awareness training for staff

Strategic Planning

- 4. In 2009 Healthcare's Early Intervention Injury Management system

Community Support and involvement

- 1. National consumer participation policy.

Survey Coordinator Comments

Overall there was evidence of ongoing improvement in care and service throughout Gosford Private Hospital. The management is committed to providing a good service and there are systems in place to ensure this occurs.