



Accreditation Performance Statement

From 1st July 2007, the ACHS Terms and Conditions includes the introduction of a policy regarding compulsory public disclosure of an individual organisation's accreditation results.

The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers.

Name of member organisation:	Berkeley Vale Private Hospital
Org Code :	120709
Date :	1 – 2 December 2010

Organisation Comments

Berkeley Vale Private Hospital (BVPH) is owned by Ramsay Health Care Limited, Australia's largest private hospital operator. The hospital is located within thirty minutes of both major public hospitals on the Central Coast - Gosford and Wyong Public and approximately one hours drive north of Sydney and south of Newcastle. Berkeley Vale Private Hospital has seventy five beds which consists of a surgical ward, medical /rehabilitation ward, Day Surgery Unit, four operating theatres and ten bed recovery unit. Surgical services include orthopaedic, general, ophthalmic, urology, ENT, vascular, oral and maxillofacial, dental, gynaecological, paediatric as well as gastroenterological procedures. Two Rehabilitation Specialists direct rehabilitation services. Programs are provided for neurological, musculo-skeletal, orthopaedic, amputee and other disabling conditions. Some of these programs are designed for day patients.

Berkeley Vale Private Hospital successfully completed the ACHS Organisation Wide EQUiP 4 Survey in February, 2009, being upgraded in fourteen criteria to Extensive Achievement. All other criteria attained moderate achievement. In December 2010 Berkeley Vale Private underwent Periodic Review, being upgraded in a further three criteria to Extensive Achievement

Achievements most recognised and acknowledged by the surveyors include:

Demonstrated comprehensive approach to review and address element of the admission process
 Clinical governance is evident with stabilised systems of monitoring of care and service delivery for inpatient and day stay patients which are reviewed via a strong committee structure
 Active engagement of medical and hospital staff working together to improve patient outcomes and minimise risk

Demonstrated commitment to community involvements with a wide range of strategies to involve consumers in providing feedback relating to safety and quality of services provided
 Strong evidence of a risk management culture with risk management training included in the orientation of all staff

An excellent risk management framework, which mirrors Ramsay Health Care to ensure the relevant Australian Standards and legislation are complied with

An excellent Infection Control system

Highly skilled staff and an excellent staff education program as evident in staff satisfaction surveys

Willingness to provide a range of flexible work practices for *staff*

Ongoing demonstrated commitment to involvement in better health and well-being programs for the local community in provision of community education forums and General Practitioner education forums to assist in QA&CPD points achievement.



Survey Coordinator Comments to be inserted here. This section is limited to 1000 characters.

Berkeley Vale Private Hospital continues to provide a safe and quality service in a recently redecorated building. There is a collegial relationship between the hospital, its Visiting Medical Officers and Ramsay Health Care Corporate Office, which encourages a local culture of quality improvement within a risk management matrix.