



**Accreditation Performance Statement**

*From 1<sup>st</sup> July 2007, the ACHS Terms and Conditions includes the introduction of a policy regarding compulsory public disclosure of an individual organisation's accreditation results.*

*The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers.*

<b>Name of member organisation:</b>	<b>Dubbo Private Hospital</b>
<b>Org Code</b> :	<b>12 08 45</b>
<b>Survey Date</b> :	<b>22 May 2008 and AC60: 15 August 2008</b>

Organisation section

Dubbo Private Hospital has undergone significant change in the last two years. A change of corporate ownership has provided an opportunity to reengineer risk and quality frameworks and enhance clinical / non-clinical programs.

Our governance processes have been strengthened with the reintroduction of RiskMan (incident management system). Reporting requirements and processes for the communication of events and incidents are well entrenched.

Suites of master audit tools permit benchmarking across the group. Enhancement of clinical processes such as generic risk assessments for identifying patients at high risk of falls, pressure ulcers, delirium (post anaesthetic) resulted in improved reporting of pressure ulcer incidents with appropriate intervention.

Resources were also directed to enhancing Dubbo Private's Disaster Management processes. Work is prioritised to reflect two primary factors: Matters which are conducive to occupant safety and matters related to property protection. This is linked to the electronic maintenance system (e-ticket) and prioritised as per the risk matrix.

Dubbo Private looks forward to showcasing our improvements at OWS in 2010.



#### Survey Coordinator Comments

The use of the RiskMan database at Dubbo Private Hospital is an excellent initiative, as is the "Making a Difference" form. Complaints management is well considered as part of those processes. In regard to credentialling, a sound process exists that is enacted through an active Medical Advisory Committee.