



Accreditation Performance Statement

From 1st July 2007, the ACHS Terms and Conditions includes the introduction of a policy regarding compulsory public disclosure of an individual organisation's accreditation results.

The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers.

Name of member organisation:	Griffith Nursing Service
Org Code :	12 50 77
Survey Date :	24 March 2010

Organisation Comments

Griffin Nursing Service (GNS) continues to operate in the LGA's of Griffin, Leeton and Narrandera. Since our ACHS Accreditation March 2008 we have at least doubled our client base. GNS acknowledges the commitment given by our staff and management in promoting our business by providing best practice to all our clients at all times. The amazing growth of GNS is attributed to such commitment and pride in GNS by all staff. Some of the major improvements and achievements that GNS has made since Accreditation in March 2008 are:

- Completed all recommendations set by ACHS surveyors following OWS 2008 and Periodic Review March 2010
- Introduced a new and innovative software program which will streamline many office procedures and improve client and staff satisfaction
- Staff recruitment processes have improved and many more staff employed to keep pace with growth
- Education of staff has been intensive- palliative, documentation, clinical skill competencies, dementia, diabetes, wound care etc plus all mandatory education
- Systems, systems and more systems continue to be implemented to ensure all operations, including quality activities and client care are streamlined and are of a very high standard.



Survey Coordinator Comments

Griffith Nursing Service demonstrates a commitment to providing the best possible care for their clients through strategic planning, ongoing evaluations and improvements and a customer focus in the quality and risk management programs.

Ongoing evaluations and improvements involve managers and staff through very good communication and networking systems.