



Agreed Performance Statement

From 1st July 2007, the ACHS Terms and Conditions includes the introduction of a policy regarding compulsory public disclosure of an individual organisation's accreditation results.

The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers.

Name of member organisation:	Eastern Heart Clinic
Org Code :	16 03 09
Date :	7-8 July 2011

Organisation Comments.

Our aim is "To provide Best Practice in cardiovascular medicine, interventional cardiac studies, patient care, clinical teaching and research."

We manage two facilities, Eastern Heart Clinic which is located within the Prince of Wales Hospital Campus & Sutherland Heart Clinic which is located within the Sutherland Hospital.

Our interventional services are unique and we offer a diverse range of cardiac interventional procedures for both privately funded patients & non insured patients.

An ACHS Period Review Survey was undertaken in July 2011.

Some of the comments and achievements acknowledged by the surveyors included:

- 'The surveyors were impressed with the strong team focus which enhances the organisations ability to provide specialised care to patients, especially those with very complex care needs';
- 'The benefits to patients who experience well functioning teams and who communicate effectively were extremely well demonstrated. There is good liaison with co-located facilities, resulting in collaborative approaches to streamlining procedures and equipment to maximise patient care';
- 'In offering a range of diverse and complex cardiac procedures, the organisation prides itself on continuous improvement, continuous professional development and research';
- 'Care is planned well and provide efficiently and effectively';
- The surveyors were impressed with the extremely well maintained facilities which provide a comfortable environment for both patients and staff';
- 'The survey team congratulates the entire team at each site on their care and service to patients'.



Survey Coordinator Comments

The surveyors were impressed with the strong team focus which enhances the Eastern Heart Clinic and Sutherland Heart Clinic's ability to provide specialised care to patients, especially those with very complex care needs.

The tailored anaesthetic program developed in partnership with The College of Nursing NSW is a very impressive initiative.