



### Agreed Performance Statement

*From 1<sup>st</sup> July 2007, the ACHS Terms and Conditions includes the introduction of a policy regarding compulsory public disclosure of an individual organisation's accreditation results.*

*The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers.*

<b>Name of member organisation:</b>	<b>ACT HEALTH</b>
<b>Org Code</b> :	<b>81 00 04</b>
<b>Date</b> :	<b>21 –24 February 2011</b>

### Organisation's Comments

In February 2011 ACT Health participated in our first Periodic Review. As the first jurisdictional health service in Australia to achieve portfolio wide accreditation, we achieved our goal of maintaining that accreditation.

The organisation was commended for its strong commitment to delivery of quality multidisciplinary care to patients requiring emergency services, acute medical, surgical and mental health care, rehabilitation, aged care, community health, justice health and environmental health services.

It was also commended for its achievement across the Clinical, Support and Corporate Criteria, gaining EA in 4 Criteria and MA in 10. Consumer Involvement, Risk Management and Infection Prevention and Control gained special mention by the survey team.

ACT Health is very pleased with the excellent result, and is committed to the ongoing delivery of safe and quality clinical services supported by an effective and efficient corporate service in line with national health standards.



Survey Coordinator's Comments

ACT Health is to be congratulated on the outcomes of the Periodic Review which has further demonstrated a commitment to continuous improvement and the accreditation program. The survey team was provided with many excellent examples of innovative initiatives across all programs and services. The recommendations from this review will provide further opportunities to build on what is already a strong foundation for improved patient outcomes and patient centred care.