



Agreed Performance Statement

From 1st July 2007, the ACHS Terms and Conditions includes the introduction of a policy regarding compulsory public disclosure of an individual organisation's accreditation results.

The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers.

Name of member organisation:	Calvary Health Care ACT
Org Code :	81 01 50
Date :	29 April 2011

Organisation Comments

Calvary Health Care ACT, public and private hospitals has achieved four-year accreditation following an organization wide survey in February 2009, and has successfully completed ACHS Periodic Survey in February 2011.

Of particular highlight was the method of service delivery promoting safe and effective health care through strong communication with patients, consumers, visitors and employees through the Calvary Simply Better Program

Outstanding achievements were received for:

- Continuous quality improvement demonstrates its commitment to the outcomes of care and service delivery.

Extensive achievements were received for:

- Patient/Consumer assessment processes
- Care evaluation
- Infection control system ensures a safe environment for consumers/patients and employees
- The management of health care incidents, complaints and feedback
- Integrated organisation-wide risk management system ensures clinical and corporate risks are identified, minimised and managed



Survey Coordinator Comments

Calvary Health Care is an excellent organisation that places a great emphasis on continuous quality improvement, minimisation of risk and safety issues. Quality improvement is seen as a means to improved patient care throughout the hospital. Most departments, wards and units can show the improvements they are making to the whole patient journey.