



Accreditation Performance Statement

From 1st July 2007, the ACHS Terms and Conditions includes the introduction of a policy regarding compulsory public disclosure of an individual organisation's accreditation results.

The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers.

Name of member organisation:	Calvary John James Hospital
Org Code :	81 01 53
Date :	1 – 2 June 2010

Organisation's Comments

Calvary John James Hospital strives for excellence in all their services focusing on providing high standards of patient care, ensuring good governance with ongoing quality improvement and risk Management activities. Each service area and staff member is encouraged to participate identifying risks and implementing quality improvement programmes as part of their normal work practices in conjunction With the department's annual plan. A no blame incident reporting culture and staff surveys provide a solid Platform for improvement within the organisation. As an organisation we seek patient feedback to allow Service improvement.

The good teamwork in Calvary John James Hospital encourages provision of high standards of patient Care. The clear progress being made by the hospital has led to the improvements that have occurred. Patient care is a clear priority for all staff and patient satisfaction is very high.

We strive to meet ACHS accreditation standards, our goal to be a centre of excellence in quality Improvement.

During Periodic Review, the Surveyors have commended us for achieving Moderate Achievement (MA) for all Clinical, Support and Corporate Mandatory criteria and Extensive Achievement (EA) for infection control and benchmarking against other organisations.



Survey Coordinator's Comments

The surveyors were impressed with the progress being made by the hospital and the many improvements that had occurred or were being planned. There is a clear commitment to quality improvement and risk management throughout the hospital. Excellent working relationships were evident as staff worked to improve services and processes. Information and records are of a high standard and there is a high level of qualitative and quantitative data. Good patient care is a clear priority for all staff and patient satisfaction is very high.