

Artificial Intelligence (AI) and its Governance in Healthcare

Previous Participant



*Clear, practical examples
made it easy to
understand how AI can
be used in healthcare.*

Decade of Improvement
Future of Impact



From Resistance to Readiness: Mastering Change in Healthcare

Previous Participant



*Do yourself a favour
engage in this training
session. You won't regret it.
Has some great ideas to
engage your teams, give
relevant feedback & drive
lasting change.*

Decade of Improvement
Future of Impact



NSQHS Standard 1 - Clinical Governance

Caroline Harris, Clinical Governance & Nursing
Strategic Advisor



*Transformational session
linking clinical
governance and quality
improvement to real
outcomes.*

Introduction to Human Factors

Katherine Polain, Clinical Nurse Consultant



*A powerful reminder of
the impact of clear
communication on safety
outcomes.*

Leading Through Change

Previous Participant



*I left feeling
reinvigorated with new
approaches to leading
change.*

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Open Disclosure

Previous Participant



It strengthened my confidence and equipped me to better guide others through an effective and compassionate Open Disclosure process.

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Partnering with Consumers

Previous Participant



*Insightful session that
changed how I approach
consumer engagement.*

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Patient Journey Mapping

Natasha Desai, Quality Manager



*Completely changed how
I view consumer
engagement and patient
experience.*

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QI Tools To Go

Previous Participant



*Gave me confidence and
direction to start my first
quality improvement
project.*

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RCA Report Writing

Previous Participant



Thank you, this has been so amazing and educational. I have written a lot of reports and been involved in a lot of RCAs, but this was still very educational.