



Masterclass with
Dr Amar Shah

A green dashboard can
still hide a failing system.
Real assurance comes
from listening to patients
and staff, learning from
the work, and improving
what matters.



Masterclass with
Dr Brent James

The financial case for improvement is simple:
poor quality is expensive,
and better care is one of
healthcare's biggest
untapped cost-control
strategies.

Decade of Improvement
Future of Impact





Masterclass with
Dr Jane Evans

Healthcare already knows where waste lives and how to reduce it; the real challenge is applying improvement relentlessly, measuring value, and **reinvesting benefits** across the whole system.





Masterclass with
Mr Simon Kuestenmacher



The workforce challenge is serious, but the answer is not replacing people with technology, it is **freeing clinicians from low-value tasks** so they can spend more time delivering human care.





Masterclass with
Dr Nick Watts



Climate action in
healthcare is no longer
about distant targets, it
is about safer care, lower
costs, resilient services
and **what every clinician
can change tomorrow
morning.**

Decade of Improvement
Future of Impact





Masterclass with
Dr Sarah Dalton

Clinical engagement is not about convincing reluctant clinicians to care, it is about removing the barriers that stop them contributing to better care.



Masterclass with
Dr Maxine Power

Compliance sets the floor, but improvement leadership asks a braver question: **what would it take to be the best, not just good enough?**

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Masterclass with
Dr Marcus Schabacker



We cannot keep asking
clinicians to be perfect
inside broken systems;
safer care requires
systems designed for
people, not people
forced to survive unsafe
systems.

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Masterclass with
Mr Dimitry Tran



Healthcare does not need blind AI adoption or blanket resistance. It needs careful, evidence-driven adoption with pilots, governance, and clear guardrails. The challenge for healthcare is not whether to adopt it, but **how to stay sceptical without becoming paralysed.**





Masterclass with
Dr Helen Bevan



The next era of quality is not just meeting standards/compliance or organisation-wide improvement projects, it is **co-producing health with people**, families, communities and kin.

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