If you can’t measure it, you can’t manage it

The ACHS Clinical Indicator Program (CIP) was established in 1989 to facilitate consistent measurement of clinical care for ACHS members. With more than 800 participating healthcare organisations submitting data to over 300 clinical indicators (CIs) across 20 specialty medical disciplines, it currently provides the world’s largest dedicated CI data collection and reporting service.

Clinical indicators provide quantitative tools to measure the quality of health care. They have been undergoing constant reviews/revisions by a multidisciplinary Working Party led by the specialist colleges, societies and associations to ensure relevancy and currency to care practice. Healthcare organisations are motivated to select composite indicators that best fit the services delivered in their facilities. The ACHS reports to member organisations, providing comparative information and trend results that can be used to assess, compare and determine the potential to improve care.

The Australian Council on Healthcare Standards

Clark's Five Pillars of Improvement

PUSH: Improvement by identifying problems

PULL: Improvement by identifying opportunities

DRIVE: Continuous improvements by monitoring progress

BENCHMARK: by comparing performance

CHOICE OF CLINICAL ORGANISATIONS

- In a range of clinical specialty areas
- Relevant to services delivered
- Fitting to the purpose of quality improvement

ONLINE DATA SUBMISSION AND REAL-TIME REPORTING

- Easy-to-use online Performance Indicator Reporting Tool (PIRT)
- Biannual data submissions
- Comparison and trend reports
- Ongoing customer support
From data to action, let us help with your quality needs

BEEN OF CIP

MEMBERSHIP WITH THE CLINICAL INDICATOR PROGRAM INCLUDE:

ACHS ONLINE RESOURCES

- User Manuals
- CI Summary Guides
- Resource Booklets facilitating data collection
- NSQHS Standards to CI Mapping
- Statistical Methods
- Data/Reports Interpretation Guides

REPORTS

- 6 monthly general and peer comparison reports
- Yearly individual healthcare organisation trend reports, and
- The annual Australasian Clinical Indicator Report (ACIR)

BECOMING A MEMBER

Already accredited by ACHS?
You receive complementary membership to the Clinical Indicator Program with over $13,000 worth of services FREE!

Accredited by another body?
You can still join the Clinical Indicator Program and take advantage of all the benefits, for a small fee. Contact the Performance and Outcomes Service Team for more information.

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CLINICAL INDICATOR SETS

ACCHS ONLINE RESOURCES

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