DATA-DRIVEN QUALITY IMPROVEMENT

If you can’t measure it, you can’t manage it

ABOUT US

The ACHS Clinical Indicator Program (CIP) was established in 1989 to facilitate consistent measurement of clinical care for ACHS members. With more than 800 participating healthcare organisations submitting data to over 300 clinical indicators (CI) across 20 specialty medical disciplines, it currently provides the world’s largest dedicated CI data collection and reporting service.

Clinical indicators provide quantitative tools to measure the quality of health care. They have been undergoing constant reviews/revisions by a multidisciplinary Working Party led by the specialist colleges, societies and associations to ensure relevancy and currency to care practice. Healthcare organisations are motivated to select composite indicators that best fit the services delivered in their facilities. The ACHS reports to member organisations, providing comparative information and trend results that can be used to assess, compare and determine the potential to improve care.

STRENGTHS

- Internationally renowned
- Long established with constant ongoing reviews
- Clinical Indicator choices rest with the healthcare organisations
- Endorsed by over 40 Australasian healthcare colleges, societies and associations
- External validation of data by University of Newcastle statisticians
- ICD coding provided to aid data collection
- Developed by clinicians for clinicians to ensure relevancy and currency

DEVELOPED BY CLINICIANS FOR CLINICIANS

- Over 40 Australasian healthcare colleges/association/societies
- A broad range of clinical specialty areas
- Multidisciplinary Working Parties reviewing CIs

CHOICE OF CI BY HEALTHCARE ORGANISATIONS

- In a range of clinical specialty areas
- Relevant to services delivered
- Fitting into the purpose of quality improvement

ONLINE DATA SUBMISSION AND REAL-TIME REPORTING

- Easy-to-use online Performance Indicator Reporting Tool (PIRT)
- Biannual data submissions
- Comparison and trend reports
- Ongoing customer support

PUSH

improvement by identifying problems

DRIVE

continuous improvements by monitoring progress

BENCHMARK

by comparing performance

SUPPORTED BY 3 PILLARS

PUSH

improvement by identifying problems

BENCHMARK

by comparing performance

If you can’t measure it, you can’t manage it
From data to action, let us help you with your quality needs

**BENEFITS OF CIP**

- **ACHS ONLINE RESOURCES**
  - User Manuals
  - CI Summary Guides
  - Resource Booklets facilitating data collection
  - AQIO Guide Standards to CI Mappings
  - Statistical Methods
  - Data/Reports Interpretation Guides

- **REPORTS**
  - 6 monthly general and peer comparison reports
  - Yearly individual healthcare organisation trend reports
  - The annual Australasian Clinical Indicator Report (AICR)

- **ONLINE PIRT ACCESS**
  - For data submission, analysis and reporting

- **ONGOING CUSTOMER SUPPORT**
  - From the POS team

- **FREE!**
  - You receive complementary membership to the Clinical Indicator Program with over $13,000 worth of services

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**MEMBERSHIP WITH THE CLINICAL INDICATOR PROGRAM INCLUDES:**

- Accreditation by another body?
  - Yes

**ACHS ONLINE RESOURCES**

**REPORTS**

**ONLINE PIRT ACCESS**

**ONGOING CUSTOMER SUPPORT**

**BECOMING A MEMBER**

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